

## Details

<b>Product:</b>	Windows Operating System
<b>Event ID:</b>	26
<b>Source:</b>	Application Popup
<b>Version:</b>	5.2
<b>Symbolic Name:</b>	STATUS_LOG_HARD_ERROR
<b>Message:</b>	Application popup: %1 : %2

### Explanation

The program could not load a driver because the program user doesn't have sufficient privileges to access the driver or because the drive is missing or corrupt.

### User Action

To correct this problem:

- Ensure that the program user has sufficient privileges to access the directory in which the driver is installed.
- Reinstall the program to restore the driver to the correct location.

If these solutions do not work, contact [Product Support Services](#).

<b>Version:</b>	5.0
<b>Symbolic Name:</b>	status_log_hard_error
<b>Message:</b>	Unable to Load Device Driver : device driver could not be loaded.

### Explanation

The program could not load a driver because the program user doesn't have sufficient privileges to access the driver or because the drive is missing or corrupt.

### User Action

To correct this problem:

- Reinstall the program to restore the driver to the correct location.

If these solutions do not work, contact [Product Support Services](#).

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### Related Knowledge Base articles

You can find additional information on this topic in the following Microsoft Knowledge Base articles:

- [How to Disable Network Redirector File Caching](#)

While data is being transferred to a remote server, you may experience one of the following error messages: Event ID 26: Application popup: System process-lost delayed write data: the system was attempting to transfer file data from buffers to...

- [Windows 2000 Domain Controllers Restored with System State Backups Made Prior to SP2 May Not Boot](#)

This article discusses the following issues: A condition in which Windows 2000-based domain controllers are unable to boot into Active Directory mode after you restore system state backups that were created prior to the installation of Windows...

- [An error occurs when you install Visual Studio products](#)

When you install Microsoft Visual Studio products on a Microsoft Windows 2000-based computer, you may see the following event viewer error message: The description for Event ID ( 26 ) in Source ( Application Popup ) cannot be found. The local...

- [Error Message: "An Exception 'Runtime Error' Has Occurred in Script" from Application Popup](#)

When you view the system event log, you may receive the following error message: Source: Application Popup Event ID: 26 Description: Application Popup: Just-In-Time Debugging : An exception 'Runtime Error' has occurred in script. However no...

- [Event 201 from Microsoft Exchange in SBS 2000](#)

The following event may be logged in the Application Event log on a computer that is running Small Business Server (SBS) 2000: Source: LicenseService Event ID 201 Description: No license was available for user domain\user using product MExchangeIS.

- [Event ID 201 Occurs for the MExchangeIS Service in Small Business Server 2000](#)

The following event may be logged in the Application event log on a computer that is running Small Business Server (SBS) 2000: Source: LicenseService Event ID: 201 Description: No license was available for user domain\user using product...

- ["Out of License" Error Messages in SBS 2000 Event Logs](#)

You may receive one or more of the following messages in the Small Business Server (SBS) 2000 event logs. In the System Event log: Source: Application Popup Event ID: 26 Description: Application popup: License Warning : Warning: License usage for...

- [Error Messages Indicate Web Proxy Service Is Stopped Because of Logging Failure](#)

When clients attempt to browse the Internet through the Proxy Server, Event Viewer may log the following errors on the Proxy Server: Event ID: 26 Application popup: System process-lost delayed write data: the system was attempting to transfer file...

- [System Errors When You Open World Wide Publishing Service or Administrative Tools Services](#)

When you try to start the World Wide Publishing Service, you may receive the following error message: The World Wide Web Publishing service could not be started. A system error has occurred. System error 15 has occurred. The system cannot find the...

- [Troubleshooting Multiple Cluster Symptoms on the Same SAN](#)

This article describes the multiple-cluster scenarios when certification is not met and the disks are allowed to see multiple-clustered nodes on the same SAN. Multiple-cluster is more than one set of MSCS clusters that are assigned to one or more...

- [Support for multiple clusters attached to the same SAN device](#)

A single cluster that supports several nodes can be qualified and put on a Microsoft Hardware Compatibility List (HCL). This configuration requires storage interconnects and switch technology. There are many examples of complete configurations on...

- [Windows 2000 Evaluation Copy Expiration Behavior](#)

This article describes the behavior of the Windows 2000 Evaluation version and what happens when the 120-day evaluation period expires. When the time period has expired on a computer that is running the evaluation copy of Windows 2000, you receive...

- [Description of the Event ID 50 Error Message](#)

When information is being written to the physical disk, the following event ID messages may be logged in the system event log: Event ID: 50 Event Type: Warning Event Source: Ftdisk Description: {Lost Delayed-Write Data} The system was attempting...

- [Event ID 12288 and 5705 on Primary Domain Controller Because Hard Disk Is Full on SystemRoot Drive](#)

A Windows NT primary domain controller (PDC) may generate the following error messages in Event Viewer: Event ID: 12288 Source: SAM SAM failed to write changes to the database. This is most likely due to a memory or disk-space shortage. The SAM...

- [XADM: Exchange 2000 System Attendant Does Not Start--Error 1053](#)

If you remove the third-party Veritas NetBackup program from an Exchange 2000 server that has Service Pack 2 (SP2) or later installed on it, the Exchange 2000 System Attendant service does not start after you restart the server. The following...

- [The %HOMEDRIVE% environment variable does not point to the partition that hosts the user profiles in Windows Server 2003](#)

Fixes a problem where the %HOMEDRIVE% environment variable does not point to the drive where the user profiles are hosted.

- [License Mode Option Is Unavailable When Adding New Licenses](#)

When you click New License in the Windows 2000 Licensing tool, the License Mode option is unavailable. It is set to Per Seat and cannot be changed. If you continue the process and add licenses, additional clients may not be able to connect to the...

- [Licensing Events 1000 and 26 on Windows 2000-Based Terminal Server That Runs Citrix MetaFrame XP](#)

When you try to load a program on a Windows 2000-based Terminal Server that is running Citrix MetaFrame XP, the following error messages may be displayed: Event Type: Warning Event Source: TermService Event ID: 1000 User: N/A Computer:...

- [XL2000: You Receive an Application Error When You Quit Excel with SharePoint Portal Server Client](#)

If you quit Microsoft Excel after you open an .xls file that has a Microsoft Outlook Express envelope in Excel 2000 with Microsoft SharePoint Portal Server Client installed, Excel may generate the following application error: Excel.exe - ...

- [Accessing the SBS 2000 Administrator Console Generates a Licensing Error](#)

When you try to use the Small Business Server (SBS) 2000 Administrator console, you may receive the following message: To Add More licenses, refer to the Small Business Server console. This message may be followed by another message: Server Busy....

- [Event ID 50, 26, or 57 is logged when you use HP SecurePath on a computer that is running Windows Server 2003 Service Pack 1 \(SP1\) or an x64 edition of Windows](#)

Hotfix resolves a driver incompatibility that occurs on a computer that is running HP SecurePath and Windows Server 2003 SP1 or an x64 edition of Windows.

- [You may receive a "The application or DLL C:\Windows\System32\win32k.sys is not a valid Windows image" error in MPSReport on a computer that is running Windows Server 2003 or Windows 2000](#)

This article discusses an issue where errors may appear when the Microsoft Product Support Reporting Tool is running

- [You receive a "The application failed to initialize properly \(0xc0000142\)" error message when you start a computer that is running ISA Server 2000](#)

Describes an issue where the local address table file Msplat.txt is missing or inaccessible.

- [Processes in a Terminal Services session quit with access violation errors](#)

System processes or programs in a Terminal Services session may randomly quit with an access violation error. Note To prevent the error from repeating indefinitely, an administrator must end the Terminal Services session. The system log may...

- [File Lock or Access Denied Error Message When You Save Files Over the Network](#)

When you try to save a file such as a Microsoft Excel workbook that you opened

by using a universal naming convention (UNC) path, you may receive an error message that is similar to one of the following: Cannot read file. File is locked Access...

- [The function of Terminal Server CALs in Windows Server 2003](#)

Describes how client access licenses are used in Windows Server 2003. Some troubleshooting information is also included.

- [Userinit.exe May Stop Working in Windows 2000](#)

When users log on from a terminal session, Userinit.exe may stop working. Users may also receive the following error message that refers to USERINIT.EXE in the window title bar in the Terminal Services client session: Application Error: The...

- [A program may stop responding, and event 50 and event 26 are logged, when the program tries to write data to a volume mount point on a Windows Server 2003-based computer](#)

Fixes a problem where you receive event 50 and event 26 in the System log and your program may stop responding when your program tries to write data to a volume mount point on a computer that is running Windows Server 2003.

- [Services do not start and Event ID 7022 is logged in the System log in Windows NT 4.0, Windows 2000, or Windows Server 2003](#)

You may experience the following symptoms: When you start your computer, you may receive a message that states that one or more services did not start. If other users try to access your computer over the network, they may not be able to locate...

- [Your network connection may be reset when you try to perform a file operation on a remote Windows Server 2003-based computer](#)

Fixes a problem in Windows Server 2003 where a remote Windows Server 2003-based computer may reset the network connection when you try to perform a file operation on the remote server from a local client.

- [Disabled Kerberos Key Distribution Prevents Exchange Services from Starting](#)

You may experience any of the following symptoms: When you start a Windows 2000-based server, you may experience long delays while the Preparing Network Connections, Loading Your Personal Settings, and Applying Your Personal Settings screens...

- [The Terminal server does not automatically shut down when the TSShutdown.exe command is invoked in Windows 2000](#)

After you configure a Microsoft Windows 2000-based Terminal server to automatically shut down when the TSShutdown.exe command runs, the computer does not shut down as you expect. For example, if you schedule a task to run the TSShutdown.exe command at...

- [How to Troubleshoot Small Business Server Before You Call Product Support](#)

This article describes some of the most common causes for calls to Small Business Server Product Support. Read the section that is most closely related to the issue that you are troubleshooting, and then follow the suggested steps.

You may be able...

- [How to obtain the latest Microsoft Identity Integration Services 2003 cumulative hotfix package](#)

Describes how to obtain the new MIIS 2003 cumulative hotfix package that contains the hotfixes that are included in builds 3.1.1046.0, 3.1.1042.0, 3.1.1036, 3.1.1030.0 3.1.1026.0, 3.1.1020.0, 3.1.1016.0, and 3.1.287.0 (SP1).

- [How to obtain the latest Identity Integration Feature Pack \(IIFP\) cumulative hotfix package](#)

Describes how to obtain the IIFP 2003 hotfix package that contains the hotfixes that are included in builds 3.1.1046, 3.1.1042, 3.1.1036, 3.1.1030, 3.1.1026, 3.1.1020, 3.1.1016, and in build 3.1.287.0 (SP1).

- [The SnaBase service cannot start on a backup Host Integration Server 2004 server when the Configuration Wizard cannot locate the primary Host Integration Server 2004 server during the initial configuration process](#)

Discusses a problem where the SnaBase service does not start on a backup server when the Configuration Wizard cannot locate the primary Host Integration Server 2004-based server during the initial configuration.

- [How to use the Debug Diagnostics tool to troubleshoot an IIS process that stops unexpectedly](#)

Describes how to troubleshoot an IIS process that stops unexpectedly by using the Debug Diagnostics tool.

- [Unexpected behavior occurs when you run many processes on a computer that is running SQL Server](#)

When many processes run on your computer (for example, more than 50), behaviors that were not expected may occur. However, you may or may not receive an error message, and the error messages that are associated the problem may not be logged in the...

- [Event ID: 26 occurs when you log off from a server that has Terminal Server enabled in Windows Server 2003 SP1](#)

Fixes a problem that occurs when you log off from a server that has Terminal Server enabled in Windows Server 2003 Service SP1.

- [When you visit a Web page that uses a custom pop-up object, Internet Explorer 6 closes unexpectedly](#)

Resolves an error in the Mshtml.dll file that occurs after you install security update 918899. If you are not severely affected by this problem, we recommend that you wait for the next cumulative security update for Internet Explorer.

- [The Lsass.exe process crashes when you use Kerberos authentication to log on to a MIT realm on a Windows Server 2003 SP1-based domain controller](#)

Describes a solutions that includes a fix for a problem where the Lsass.exe process crashes when you use Kerberos authentication to log on to a MIT realm on a Windows Server 2003 SP1-based domain controller.